2020 HAWAII GENERAL ELECTION GUIDE

Your MAILBOX is your BALLOT BOX

Starting this year, all of Hawaii conveniently votes by mail! Now registered voters simply receive their packet in the mail, complete the ballot in the privacy of their own home and safely mail it before General Election Day.

There are no polling places on Election Day.

elections.hawaii.gov  453-VOTE (8683) | Neighbor Islands Toll Free 1-800-442-VOTE
Voter Registration Guide

Registering and receiving your ballot.

HOW TO REGISTER

Online: Visit elections.hawaii.gov and click Register to Vote. You must have a current Hawaii Driver License or State ID to log in to the online voter registration system.

Download: Print a Voter Registration Application from elections.hawaii.gov/voters/applications.

In-person: Pick-up an application from an election office, U.S. post office, or most state agencies.

Mail or drop-off your completed Voter Registration Application to your County Elections Division by October 5.

NOT SURE IF YOU ARE REGISTERED TO VOTE OR IF YOUR ADDRESS IS CURRENT?

You must be properly registered to ensure you receive your mail ballot packet. That means, if you have moved to a new residence, or changed your name or mailing address, you must update your voter registration.

You can check your voter registration at elections.hawaii.gov by logging in with your Hawaii Driver License or State ID. You may also contact the Office of Elections or your County Elections Division. See page 4 of this guide for telephone numbers.

Update your registration by simply following the same directions listed under HOW TO REGISTER.

YOUR MAIL BALLOT PACKET INCLUDES:

- Ballot: Review the instructions, contests, and candidates on both sides. To vote, completely darken in the box to the left of the candidate or choice using a black or blue pen.

- Ballot Secrecy Sleeve: Re-fold your voted ballot and place it in the ballot secrecy sleeve. This ensures your right to secrecy as ballots are prepared for counting. Part of the ballot should stick out of the sleeve, but your votes are concealed.

- Return Envelope: Read the affirmation statement and sign the return envelope before returning it to your County Elections Division. You must sign the return envelope for your ballot to be counted.

After your County Elections Division validates the signature, your ballot will be counted.
General Election Guide

CHECK THE STATUS OF YOUR BALLOT:
Beginning October 1, you can check the status of your mail ballot packet and your voted return envelope at elections.hawaii.gov.

Mail Ballot Packet Created: As mail ballot packets are prepared, you can check that your mail ballot packet was created. You should receive it by October 16. If you don’t, check that your registration is current and request a replacement from your County Elections Division.

Ballot Received: This confirms that your return envelope has been delivered to your County Elections Division and they are processing it for signature validation.

Ballot Validated: Once your signature is validated, your ballot will be counted. You can also download your 2020 General Election #HiVoted sticker!

RETURNING YOUR VOTED BALLOT:
- By Mail: Your return envelope is postage-paid via the U.S. Postal Service and addressed to your County Elections Division. Mail your signed ballot no later than October 27 to ensure it is received by the close of voting at 7:00 p.m. on Election Day. Ballots received after the deadline cannot be counted even if it is postmarked by Election Day.
- In-person: Drop off your voted ballot to a voter service center or place of deposit established by your County Elections Division. Find location details at elections.hawaii.gov.

VOTER SERVICE CENTERS:
Accessible in-person voting and same-day voter registration are available at voter service centers in your County. Voter service centers are open October 20 through November 2, Monday through Saturday, 8:00 a.m. to 4:30 p.m., and Tuesday, November 3 from 7:00 a.m. to 7:00 p.m.

Hawaii Island
West Hawaii Civic Center Community Room
74-5044 Ane Keohokalole Hwy, Building G
Kailua-Kona, HI 96740

County of Hawaii Aupuni Center Conference Room
101 Pauahi Street, #1, Hilo, HI 96720

Maui County
Lanai Police Station Conference Room
855 Fraser Avenue, Lanai City, HI 96763

Mitchell Paoule Center Conference Room
90 Ainoa Street, Kaunakakai, HI 96748

Velma McWayne Santos Community Center
395 Waena Street, Wailuku, HI 96793

Kauai
Piikoi Building Conference Room A / B
4444 Rice Street, Lihue, HI 96766

Oahu
Honolulu Hale
530 South King Street, Honolulu, HI 96813

Kapolei Hale
1000 Ulupohia Street, Kapolei, HI 96707

OCTOBER 16 BALLOT PACKETS DELIVERED

NOVEMBER 3 GENERAL ELECTION

elections.hawaii.gov 453-VOTE (8683) | Neighbor Islands Toll Free 1-800-442-VOTE
Quick Reference Guide
The Office of Elections is here to help!

KEY DATES CALENDAR

October 5 Voter Registration Deadline
October 16 Mail Ballot Packet Delivered
October 20 Voter Service Centers Open
October 27 Return Your Voted Ballot by Mail
November 3 General Election
Ballot must be received by 7:00 pm

FREQUENTLY ASKED QUESTIONS

Q: Am I registered to vote?
A: Check your voter registration online at elections.hawaii.gov by logging in with your Hawaii Driver License or State ID. You can also call the Office of Elections or your County Elections Division to confirm your registration is current.

Q: Where will my ballot be sent?
A: Your ballot is sent to the mailing address you provide with your voter registration. If you move or change your mailing address, you will need to update your voter registration to ensure you continue to receive your ballot.

Q: When should I expect to receive my ballot in the mail?
A: Your ballot should arrive by October 16. If you don’t receive it, contact your County Elections Division for a replacement. You can also confirm that a mail ballot packet was created for you at elections.hawaii.gov.

Q: What if I didn’t receive my ballot?
A: If you do not receive your ballot, check your voter registration and contact your County Elections Division for a replacement.

Q: I made a mistake on my ballot – can I get a new one?
A: Contact your County Elections Division if you make a mistake, damage your ballot, or change your mind while voting your ballot, to request a replacement. Voting errors cannot be fixed using correction tape or by initializing the error.

Q: Why do I have to sign the return envelope?
A: Your signature on the return envelope is matched to your signature on file with your voter registration to confirm your identity.

Q: What if I am away during the election?
A: You can request an absentee ballot be sent to an alternate address by completing an Absentee Application available at elections.hawaii.gov.

Q: Can I still vote in-person?
A: Yes, voter service centers will be open 10 business days prior to each election. Services include accessible in-person voting and same-day voter registration. For locations and hours, visit elections.hawaii.gov.

CONTACT US

For voter registration information or to request a replacement ballot, contact your County Elections Division.

County Elections Division Telephone Numbers
County of Hawaii (808) 961-8277
County of Maui (808) 270-7749
County of Kauai (808) 241-4800
City & County of Honolulu (808) 768-3800

State of Hawaii Office of Elections
Telephone: (808) 453-VOTE (8683)
Neighbor Islands Toll Free 1-800-442-VOTE
Email: elections@hawaii.gov
Website: elections.hawaii.gov

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