

PATRICIA MORRISSEY STATEWIDE ELECTIONS ACCESSIBILITY NEEDS ADVISORY COMMITTEE CHAIR

STATE OF HAWAII STATEWIDE ELECTIONS ACCESSIBILITY NEEDS ADVISORY COMMITTEE

DRAFT MINUTES

REGULAR MEETING OF THE STATEWIDE ELECTIONS ACCESSIBILITY NEEDS ADVISORY COMMITTEE

DECEMBER 19, 2024 @ 1:30 PM

Pursuant to Section 92-3.7, Hawaii Revised Statutes, the Statewide Elections Accessibility Needs Advisory Committee will be meeting remotely using interactive conference technology. Members of the public may have participated in the meeting via Zoom.

Committee Members in Attendance:

Patricia Morrissey, Chair James Gashel, Vice Chair Kathryn Keim Sheryl Nelson

PROCEEDINGS

I. Call to Order

The regular meeting of the Statewide Elections Accessibility Needs Advisory Committee was called to order by Vice Chair Gashel at 1:31 p.m.

II. Roll Call and Determination of a Quorum

All members of the Statewide Elections Accessibility Needs Advisory Committee were present at the meeting.

III. Approval of written minutes from the October 10, 2024 meeting

Committee Member Nelson made a motion to approve the minutes for the meeting of October 10, 2024, which was seconded by Committee Member Keim, and approved by the Committee.

IV. Update from the Office of Elections on the status of the Committee's previous recommendations relating to voter education, outreach, and accessible voting

Raymund de Vega, Elections Specialist, Office of Elections (OE), shared the following update:

Accessible Electronic Ballots – Vice Chair Gashel asked OE to identify whether the accessible electronic ballot system, Enhanced Voting, captures the number of people that attempted to use the electronic ballot and gave up. We have confirmed that login attempts are not tracked.

Election Hotline Tally – OE has continued to track the number of calls with subject matter relating to accessibility. Provided are the totals from the last meeting (October 10, 2024) to date:

- Receiving assistance with the mail ballot: 77 calls
- Voting via an accessible electronic ballot: 25 calls
- Voting via a ballot marking device at a voter service center: 14 calls

Committee Member Keim asked that OE gather statewide data for the 2024 Primary and General Elections on the number of requests for an accessible electronic ballot, and the number of accessible electronic ballots that were received. The Committee agreed that the post-election survey be sent to voters who requested the accessible electronic ballot.

V. Discussion on Committee Member vacancy announcement

Mr. de Vega shared that a draft of the vacancy announcement was included in the meeting materials and read the draft to the Committee.

Committee Member Nelson suggested that use of the term "special needs" be replaced to "election accessibility needs".

Vice Chair Gashel suggested that OE send the finalized vacancy announcement to its internal list of partner organizations.

Chair Morrissey made a motion to approve the announcement as revised, which was seconded by Committee Member Keim, and approved by the Committee.

Vice Chair Gashel commented that the Committee make an effort to recruit a member from the Neighbor Islands, further suggesting that OE distribute the vacancy announcement with the County Elections Divisions and the County Elections Accessibility Needs Advisory Committees. He also suggested that the announcement be posted on OE's 'Voter Accessibility' page, and for it to be prominently featured on OE's homepage.

Committee Member Nelson expressed that all Committee members should

also help to distribute the announcement. Vice Chair Gashel stated that he will contact the Office of the Governor to ask about the possibility of a prominent listing on their website.

VI. Discussion on conducting a survey on the accessibility of the 2024 Elections

Mr. de Vega shared that a draft of the survey questions was included in the meeting materials and noted that minor edits were made to the 2022 version to update dates and grammatical changes. He proceeded to read the draft to the Committee.

Committee Member Nelson suggested to remove the question regarding transportation as a barrier for voting. She shared that transportation is not within OE's jurisdiction. Committee Member Keim expressed that it is important to include the question in order to know the magnitude that transportation is an issue for voters.

Leelynn Brady, Access to Independence, shared that it appears that the previous survey is currently posted and asked whether people are still taking the survey. Vice Chair Gashel responded that the Committee has not actively checked for responses since early 2023.

Committee Member Keim made a motion to approve and use the survey as revised, which was seconded by Committee Member Nelson, and approved by the Committee.

Committee Member Morrissey made a motion for OE to pay for the one-time use of an online survey service, which was seconded by Committee Member Nelson, and approved by the Committee.

Donald Sakamoto, Chair for the City & County of Honolulu Elections Accessibility Needs Advisory Committee, commented that there should be phone access to the survey, highlighting that kupuna may need this service.

The Committee discussed several options, including Chair Morrissey stating that individuals who need assistance with completing the survey can connect to her through OE and she can help the individual complete the survey. The Committee asked if OE could provide similar assistance, and Mr. de Vega replied that it should be feasible. Vice Chair Gashel suggested that when distributing the survey, included is language that the survey can be completed online or by calling OE for phone assistance.

Committee Member Nelson left the meeting at 2:30 p.m.

Committee Member Keim made a motion to have OE staff contact the County Elections Divisions to request the email database available at the county level, which was seconded by Chair Morrissey, and approved by the Committee.

VII. Discussion on funding for the Statewide Election Accessibility Needs Advisory Committee

Anthony Akamine, Elections Specialist, OE, shared that OE will continue to consider recommendations made by the Committee and evaluate how it might be able to implement the recommendations.

Chair Morrissey expressed that she would like to host group activities for voters with disabilities on Oahu and Neighbor Islands, such as focus groups and meet and greets.

Mr. de Vega expressed that OE can consider funding the Committee's recommendations with the office's existing voter education and outreach budget. He suggested that the Committee provide OE with a comprehensive budget for their recommended projects.

Vice Chair Gashel asked the opinion of Reese Nakamura, Deputy Attorney General, Department of the Attorney General, on the Committee's options for communicating with one another rather than solely in a meeting. He asked Mr. Nakamura to provide a report on what communication would be permitted.

VIII. Report by OE staff on accessibility help, concerns, issues, raised by voters in the 2024 Elections, with Committee discussion to follow

Mr. Akamine shared the following voter questions and concerns:

Assistance with signing the mail ballot – Some asked how to assist a voter unable to sign their name. Mr. Akamine shared that guidance on this issue was shared in a news article.

Audio volume of ballot marking devices – There was a concern that the volume of the ballot marking devices at the voter service centers was too low. Mr. Akamine shared that once informed of the issue, OE reached out to the vendor. The vendor instructed voter service center employees to raise the volume before the voter accessed their ballot. Mr. Akamine shared his own experience at a voter service center, confirming that the employees raised the volume of the ballot marking device before he began voting.

Confirming the electronic ballot was received - Some voters expressed that

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there was a delay when using the ballot tracking service, BallotTrax, to check if their voted ballot had been received. OE relayed to the voters to that the delay is expected, and helped confirm that their ballot had been received.

Practice using an accessible electronic ballot – Voters expressed wanting to see a demonstration ballot to familiarize themselves with voting.

Vice Chair Gashel asked if the electronic demonstration ballots are still available on OE's website. Mr. Akamine confirmed that the demonstration ballots are available, and that it will be updated to the 2026 Elections. Vice Chair Gashel commented that they should explore whether the post-election survey could be built into the demonstration ballot.

IX. General discussion on issues for voters with disabilities

Committee Member Keim suggested that the next meeting be held in mid-March, with the approval of all Committee members.

X. Adjournment

Committee Member Keim made a motion to adjourn the meeting, which was seconded by Chair Morrissey, and approved by the Committee.

- To: Statewide Elections Accessibility Needs Advisory Committee
- From: Office of Elections
- Re: Status Report Relating to Recommendations Received by the Statewide Elections Accessibility Needs Advisory Committee

The following is a status update relating to discussion from the Statewide Elections Accessibility Needs Advisory Committee at the **December 19, 2024** meeting:

• Voting Statistics for Voters with Accessibility Needs

 Per Committee Member Keim's request, provided below are voting statistics from the 2024 Elections provided by the County Elections Divisions.

	Hawaii		Maui		Kauai		C&C of Honolulu	
	Primary	General	Primary	General	Primary	General	Primary	General
Requested an electronic ballot	83	178	No data	190	0	63	693	901
Voted via an electronic ballot	16	82	4	38	0	5	20	109

Committee Vacancy Announcement

- In January, OE sent the Committee Vacancy Announcement to their disability partner organizations, the County Elections Divisions, and the County Elections Accessibility Needs Advisory Committees.
- The Committee Vacancy Announcement was posted to <u>OE's homepage</u> and the <u>EANAC page</u>.

Accessibility Survey

- OE created the survey using SurveyMonkey, and it can be found here: <u>https://www.surveymonkey.com/r/TJ566BL</u>. The survey is available in English, Chinese, Hawaiian, Ilocano, and Tagalog, which you can select from the drop-down menu on the landing page.
- In January, the survey was posted on <u>OE's homepage</u>, under "News and Announcements", and to the <u>EANAC page</u>, also under "News and Announcements".
- OE sent the survey to its disability partner organizations, requesting that they share it further with their networks.
- All counties agreed to send the survey to their respective lists of voters who have requested to receive an accessible electronic ballot. Hawaii, Maui, and Honolulu have sent out the survey. The timeline for Kauai is pending.

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Accessible Electronic Ballot

• The demonstration ballot has been updated for the 2026 Elections. Voters can find the link and login information to access the demonstration ballot by visiting the <u>Voter Accessibility</u> page.

The following is a status update relating to discussion from the Statewide Elections Accessibility Needs Advisory Committee at the **October 10, 2024** meeting:

• Accessible Electronic Ballots

 Vice Chair Gashel asked OE to identify whether the accessible electronic ballot system, Enhanced Voting, captures the number of people that attempted to use the electronic ballot and gave up. We have confirmed that login attempts are not tracked.

• Election Hotline Tally

- OE has continued to track the number of calls with subject matter relating to accessibility. Provided are the totals from the last meeting (October 10, 2024) to date:
 - Receiving assistance with the mail ballot: 77 calls
 - Voting via an accessible electronic ballot: 25 calls
 - Voting via a ballot marking device at a voter service center: 14 calls

The following is a status update relating to discussion from the Statewide Election Accessibility Needs Advisory Committee at the **June 20, 2024** meeting:

• Accessible Electronic Ballots

- The demonstration ballot has been updated to allow voters to preview the ballot return options and practice the ballot return process. The demonstration ballot previously focused solely on allowing users to practice how to mark and review the electronic ballot.
- The demonstration ballot landing page has been updated with a link to OE's "Voter Accessibility" page to provide more information about accessible voting options. The landing page previously had information on requesting an absentee ballot.
- See link to the demonstration ballot: <u>Hawaii Accessible Electronic Ballot</u> <u>System</u>
- Voting Accessibility Page

- The "Voters Requiring Assistance" page has been renamed to "Voter Accessibility". A link to the page is prominently displayed on OE's homepage, elections.hawaii.gov, as a featured button.
- See link to the Voter Accessibility page: Voter Accessibility
- Elections Accessibility Needs Advisory Committee Page
 - A link to the Americans with Disabilities Act has been added to the "Additional Resources" section as requested by Vice Chair Gashel.
 - See link to the Election Accessibility Needs Advisory Committee page: <u>Statewide Elections Accessibility Needs Advisory Committee</u>
- Tipsheet for Election Workers at Voter Service Centers
 - The "Tips for Election Workers How to Assist Voters with Disabilities" tipsheet was finalized by OE and shared with the respective County Clerks and County Election Administrators ahead of the 2024 Primary Election.
 - The tipsheet was published to the EANAC page, under the "Additional Resources" section.
- Election Hotline Tally
 - At the request of Vice Chair Gashel, OE has tracked the number of calls with subject matter relating to accessibility. Provided are the totals from the Primary Election to date:
 - Receiving assistance with the mail ballot: 45 calls
 - Voting via an accessible electronic ballot: 10 calls
 - Voting via a ballot marking device at a voter service center: 3 calls

The following is an update on the recommendations provided to OE regarding accessible voting:

- Enhanced Voting is focused on the live voting system for the Primary Election which includes updating the specific voting return options for accessible voters, UOCAVA voters, and 5-day voters.
- Enhanced Voting is addressing updates to the demonstration ballot which the public can use for practice with voting on an accessible electronic ballot. As part of the update, they are working on including the ability to practice returning a ballot within the Enhanced Voting system.
- The Committee recommended that OE consider options to provide free/reduced rides to voter service centers. To gather background of the feasibility of this effort, OE reached out to the City and County of Honolulu's Department of Transportation Services to inquire about waiving the bus fare for voters traveling

to voter service centers. Their office shared that the process would need approval from the Honolulu City Council and that there is not sufficient time to go through the process.

In order to anticipate the transportation needs of voters heading into the Primary and General Elections, OE has begun compiling a list of groups/agencies that may offer transportation assistance to individuals with accessibility needs. This resource will be shared with OE staff and hotline operators to share with the public requesting help via email or phone.

The following is a status update relating to recommendations to OE relating to accessible voting:

• OE is currently drafting language on instructions for voting and returning an electronic ballot. The instructions will be added to the electronic ballot delivery system portal.

The following is a status update relating to discussion from the Statewide Election Accessibility Needs Advisory Committee at the **January 15, 2024** meeting:

- The committee provided the following recommendations to OE as it relates to accessible voting:
 - Recommend that the electronic ballot be compatible with braille refreshable display devices.
 - OE confirmed with Enhanced Voting, vendor of the electronic ballot delivery system, that the electronic ballot is compatible with assistive technology such as screen readers and refreshable braille displays.

The following is a status update relating to discussions from the Statewide Election Accessibility Needs Advisory Committee at the **November 14, 2023** meeting:

- Enhanced Voting
 - Enhanced Voting and OE completed a demonstration ballot for the public to utilize practicing to mark the ballot. The demonstration ballot will be posted on the Office of Elections' website at elections.hawaii.gov.

The following is a status update relating to discussions from the Statewide Election Accessibility Needs Advisory Committee at the **October 3**, **2023** meeting:

• Outreach

The Office of Elections have secured voter education presentations and resource tabling with the following organizations:

- United Self Help
- Hawaii Youth Challenge Academy
- Active Senior Fair
- White Cane Walk and Vision Awareness
- Hope Services Hawaii
- East Hawaii Disability Forum
- Long-Term Care Ombudsman Program
- DOE Transition Coordinator quarterly meeting
- Access To Independence
- Access To Independence Youth

OE recently disseminated its first e-newsletter for the 2024 Elections to various groups and organizations. A link to subscribe to the Office of Elections' e-newsletter has been added to the Elections Accessibility Needs Advisory Committee webpage.

• Election laws referencing "voter with special needs"

The committee requested that OE review the election laws and identify statutes that include the term "voter with special needs" and look into amending the term to "voter with accessibility needs".

In reviewing the state capitol's website, which provides the text of all state statutes, OE identified HRS §§ 11-10.5, 11-10.6, 11-107, and 15-5 as referencing the term "voter with special needs."

Of these statutes, HRS §§ 11-10.5 and 11-10.6, were changed to "voter with special needs" with the passage of Act 14, SLH 2023. The website is expected to be updated by the end of the year by the Revisor of Statutes with the updated language.

In regard to the remaining statutes, HRS §§ 11-107 and 15-5, they use the term "voter with special needs" to refer not only to voters who may have a disability but also to voters who have circumstances that would not otherwise allow them to receive and return a ballot by mail in a timely manner (e.g. a military,

overseas, or similar voter who is out of the state). These voters are permitted to receive and return their ballot by electronic transmission. Given that these statutes are not solely specific to accessibility and there could be unforeseen consequences from amending them, we do not plan on submitting a bill regarding them.

The following is a status update relating to discussions from the Statewide Election Accessibility Needs Advisory Committee at the **September 5, 2023** meeting:

• The committee recommended the Office of Elections to look at ways to streamline the ballot return process.

The Office of Elections is working with Enhanced Voting to streamline the electronic ballot delivery and return processes.

Receiving the electronic ballot – The voter will receive an email from their County Elections Division with instructions on how to access their electronic ballot using a link that will direct the voter to an online ballot delivery and return portal. The voter logs into the portal using credentials associated with their voter registration.

Marking the electronic ballot – Once the voter is logged on to the portal, the voter may choose to mark their ballot within the portal or mark offline using their own compatible device.

Returning the electronic ballot – After voting the ballot, the voter has the option to return their voted ballot through the portal. The voter will still have the option to return their voted ballot via email, mail or fax.

Demonstration HTML Ballot and Portal – The vendor is finalizing the HTML demonstration ballot that will be available to the public and incorporated within the office's voter education efforts.

The Office of Elections is targeting to test the system in the coming weeks to review the workflow. The Office of Elections will continue to keep the committee apprised on its progress.

The following is a status update relating to discussions from the Statewide Election Accessibility Needs Advisory Committee at the **May 23, 2023** meeting:

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• The committee recommended the Office of Elections to look at ways to streamline the ballot return process.

The Office of Elections is working with Enhanced Voting to streamline the electronic ballot delivery and return processes.

Receiving the electronic ballot – The voter will receive an email from their County Elections Division with instructions on how to access their electronic ballot using a link that will direct the voter to an online ballot delivery and return portal. The voter logs into the portal using credentials associated with their voter registration.

Marking the electronic ballot – Once the voter is logged on to the portal, the voter may choose to mark their ballot within the portal or mark offline using their own compatible device.

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Demonstration HTML Ballot and Portal – The vendor is finalizing the HTML demonstration ballot that will be available to the public and incorporated within the office's voter education efforts.

The Office of Elections is targeting to test the system in the coming weeks to review the workflow. The Office of Elections will continue to keep the committee apprised on its progress.

The following is a status update relating to discussions from the Statewide Election Accessibility Needs Advisory Committee at the **February 15, 2023** meeting:

• Legislation relating to the Statewide Voters with Special Needs Advisory Committee.

Senate Bill 179 passed through the Legislature and has been enacted as Act 14 renaming the committee to the Statewide Elections Accessibility Needs Advisory Committee. Likewise, the name change also applies to the county committees renaming them to County Elections Accessibility Needs Advisory Committees.

The webpage has been updated with the new name.

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The committee requested assistance from the Office of Elections to inquire with the County Elections Divisions regarding the number of alternate format ballot (AFB) voters.

There are about 300 voters that have requested to receive an AFB ballot statewide.

The committee requested for the Office of Elections to arrange for a representative who manages the electronic ballot process to attend a future meeting

The Office of Elections has arranged a meeting on May 19 with James Gashel and an Office of Election staff who manages the electronic ballot process.

The following is a status update relating to discussions from the Statewide Voters with Special Needs Advisory Committee meeting on **December 7, 2022**.

• The committee requested assistance from the Office of Elections to disseminate the committee's 2022 Elections Voter Experience Survey.

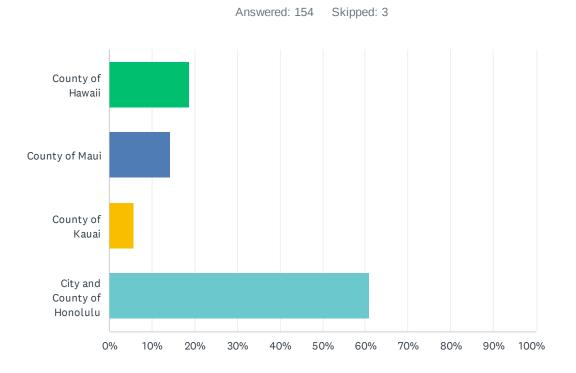
The Office of Elections assisted in the dissemination of the 2022 Elections Voter Experience Survey to state departments, county agencies, organizations that work directly with persons with disabilities and special needs, and media. The following confirmed dissemination of the survey within their network via avenues such as newsletters and social media platforms.

- Hawaii State DD Council
- SPIN Network
- DVR/DHS service for the Blind
- Access To Independence
- Aloha Independent Living Hawaii
- Hawaii Club House network
- Hawaii SAAC Network
- Lanakila Multi-purpose Senior center
- Oahu Veterans Center
- Maui Economic Opportunity Senior Group
- The committee requested assistance in drafting a bill to be submitted to the Legislature to consider amending the committee name from Special Needs Advisory Committee to the Statewide Voters Elections Accessibility Advisory Committee. Likewise, the bill also includes a request to amend the committee names for all four counties for consistency.

The Office of Elections drafted a bill that has since been introduced by both legislative bodies, House Bill 131 and Senate Bill 179.

• The committee agreed to have written meeting minutes to replace written summaries as its official record of meetings.

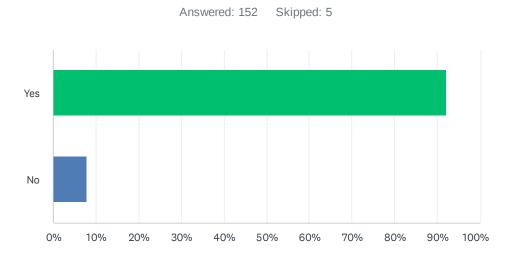
The Office of Elections will provide assistance in drafting minutes to serve as the committee's official record of meetings. The minutes from the December 7, 2022 meeting were forwarded to committee members for review and for approval at the February 15, 2023 meeting. Approved minutes will be posted to the Statewide Voters with Special Needs Advisory Committee webpage and the Office of Elections will keep on file all written minutes on behalf of the committee.



ANSWER CHOICES	RESPONSES	
County of Hawaii	18.83%	29
County of Maui	14.29%	22
County of Kauai	5.84%	9
City and County of Honolulu	61.04%	94
TOTAL		154

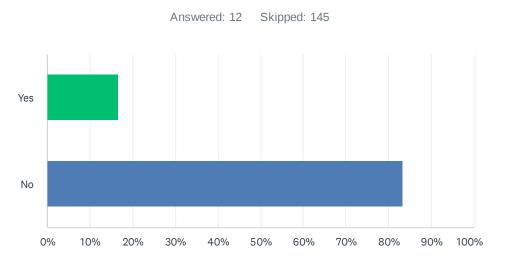
Q1 Which county do you reside?

Q2 Did you vote in either the August 10, 2024 Primary Election or the November 5, 2024 General Election in Hawaii?



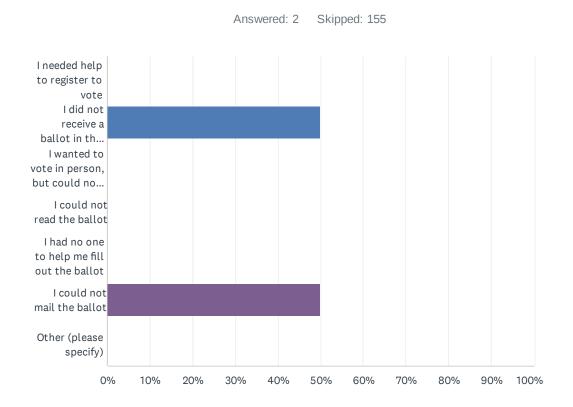
ANSWER CHOICES	RESPONSES	
Yes	92.11%	140
No	7.89%	12
TOTAL		152

Q3 If you did not vote, was it due to your disability?



ANSWER CHOICES	RESPONSES	
Yes	16.67%	2
No	83.33%	10
TOTAL		12

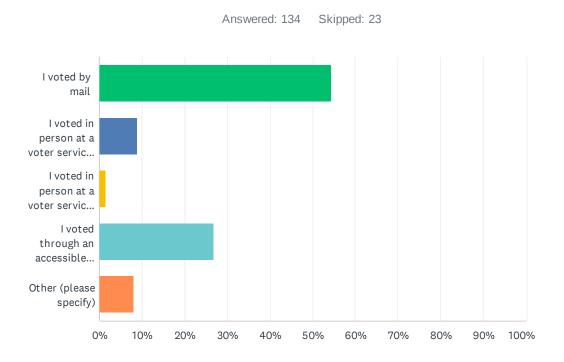
Q4 If yes, what was the reason or reasons? Select all that apply.



ANSWER CHOICES	RESPONSES	
I needed help to register to vote	0.00%	0
I did not receive a ballot in the mail	50.00%	1
I wanted to vote in person, but could not get a ride to the voter service center	0.00%	0
I could not read the ballot	0.00%	0
I had no one to help me fill out the ballot	0.00%	0
I could not mail the ballot	50.00%	1
Other (please specify)	0.00%	0
Total Respondents: 2		
# OTHER (PLEASE SPECIFY)	DATE	

There are no responses.

Q5 Choose the option listed below that best describes the method you used to vote in the 2024 Elections.

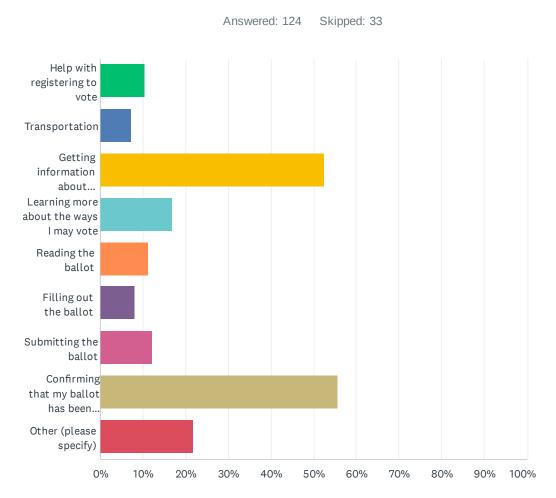


ANSWER CHOICES	RESPONSES	
I voted by mail	54.48%	73
I voted in person at a voter service center with an accessible ballot marking device	8.96%	12
I voted in person at a voter service center with another person to mark my ballot	1.49%	2
I voted through an accessible electronic ballot using my computer or smart device	26.87%	36
Other (please specify)	8.21%	11
TOTAL		134

#	OTHER (PLEASE SPECIFY)	DATE
1	By mail earlier in 2024 and I believe by accessible electronic ballot on smart device for the most recent / Presidential election.	3/6/2025 4:41 PM
2	Hard copy drop off	3/3/2025 2:07 PM
3	General Election	2/26/2025 8:31 PM
4	My wife read the ballot to me.	2/24/2025 5:13 PM
5	J	2/1/2025 4:15 PM
6	I voted as a walk in, by myself.	1/28/2025 2:44 PM
7	Voted by mail because was not notified in time that there would be in-person voting available in my area	1/28/2025 12:11 PM
7 8	, , , , , , , , , , , , , , , , , , , ,	1/28/2025 12:11 PM 1/27/2025 4:53 PM

	other person needed.	
10	I would like to vote using my iPad but didn't find a way. Unless this option is made, I may never vote again.	1/24/2025 1:01 PM
11	During 2024 I voted during the primary in-person with the voting machine and general using the computer. Greatful for options.	1/22/2025 2:05 PM

Q6 In preparation for casting your vote in future elections, what kind of help would you like? Make as many choices as you would like.



ANSWER CHOICES	RESPONSES	
Help with registering to vote	10.48%	13
Transportation	7.26%	9
Getting information about candidates	52.42%	65
Learning more about the ways I may vote	16.94%	21
Reading the ballot	11.29%	14
Filling out the ballot	8.06%	10
Submitting the ballot	12.10%	15
Confirming that my ballot has been received and counted	55.65%	69
Other (please specify)	21.77%	27
Total Respondents: 124		
# OTHER (PLEASE SPECIFY)	DATE	

Experiences of Voters with Disabilities

1	Long lines must be reduced. We need more election day polling places.	5/10/2025 11:54 AM
2	receiving a ballot to vote by mail	3/7/2025 2:41 PM
3	Since many voters cast early ballots, I would like to see the local newspaper start their coverage of candidates much earlier	3/4/2025 9:37 AM
4	no longer a resident of Hawaii	3/4/2025 6:29 AM
5	Honest counting and no more corruption in ballot counting	3/3/2025 2:08 PM
6	help with locating ballot collection boxes	3/3/2025 12:32 PM
7	I am not disabled	3/3/2025 12:18 PM
8	I would like to continue voting on line if possible.	2/27/2025 5:00 AM
9	Getting more information about the bills	2/26/2025 10:27 PM
10	None of these	2/26/2025 4:37 PM
11	In person voting only Must show State ID	2/26/2025 8:56 AM
12	Info on anything being voted on. Just the name wasn't very helpful.	2/24/2025 6:59 PM
13	having a mailbox near my apartment or having a outgoing box in my apartment complex.	2/24/2025 4:48 PM
14	For the people in Waianae we had to drive all the way to Kapolei just to vote in person kapolei is not accessible to many of us. those lines in kapolei took many many hours to get through which caused people I know to turn around and not vote there was only limited places for a drop off mail in ballot which we had fear of that even being secure due to incidents across the nation of ballot boxes being disrupted furthermore why weren't schools and public spaces being utilized to cast our votes there wasn't school and yet those places weren't being utilized	2/24/2025 3:47 PM
15	Need info on OHA candidates. Such is not readily available	2/24/2025 3:30 PM
16	making sure the technology used is up to date and responsive.	2/3/2025 3:26 PM
17	Additional service centers should be made available for voting in person.	1/27/2025 4:55 PM
18	THANK YOU FOR THE INFORMATION SHARED BY THE OFFICE	1/27/2025 10:26 AM
19	None	1/27/2025 5:43 AM
20	Having voting locations moved back schools, due to the long line and wait times at both Honolulu and Kapolei city halls. It is cruel to have those of us with disabilities to have to go through such a process that is detrimental to our health. Possible lawsuits to be filed if someone's health is impacted. Mail in ballots cannot be 100% guaranteed that it was counted. Mahalo	1/25/2025 6:13 PM
21	How candidates would help or not help support those who are disabled. Better accountability for ballot validation	1/25/2025 9:31 AM
22	Voting by iPad or iPhone.	1/24/2025 1:01 PM
23	Had to drive all the way to Kona 103 miles to vote in person, because I don't trust ballot boxes or mailing it in. We should open up the school cafeterias like before, to make in-person voting more convenient! I understand Hawaii is a mail in state, but there are many like me, who prefer to vote in person, and we should have to drive 106 miles in order to do that.	1/24/2025 10:33 AM
24	I would like to submit my ballot sooner than later but have to wait for the information on the ballot items (candidates and issues) before I can vote.	1/24/2025 9:51 AM
25	No help needed.	1/23/2025 5:14 PM
26	User friendly explanation of bills to be passed.	1/23/2025 3:40 PM
27	I would like the choice to vote in person or by mail. If in person, I need more places to vote.	1/23/2025 11:47 AM