Quick Reference Guide
The Office of Elections is here to help!

FREQUENTLY ASKED QUESTIONS
Q: Am I registered to vote?
A: Check your voter registration online at elections.hawaii.gov by logging in with your Hawaii Driver License or State ID. You can also call the Office of Elections or your County Elections Division to confirm your registration is current.

Q: Where will my ballot be sent?
A: Your ballot is sent to the mailing address you provide with your voter registration. If you move or change your mailing address, you will need to update your voter registration to ensure you continue to receive your ballot.

Q: When should I expect to receive my ballot in the mail?
A: Your ballot should arrive by October 16. If you don’t receive it, contact your County Elections Division or a replacement. You can also confirm that a mail ballot packet was created for you at elections.hawaii.gov.

Q: What if I didn’t receive my ballot?
A: If you do not receive your ballot, check your voter registration and contact your County Elections Division for a replacement.

Q: I made a mistake on my ballot—can I get a new one?
A: Contact your County Elections Division if you make a mistake, damage your ballot, or change your mind while voting your ballot, to request a replacement. Voting errors cannot be fixed using correction tape or by initializing the error.

Q: Why do I have to sign the return envelope?
A: Your signature on the return envelope is matched to your signature on file with your voter registration to confirm your identity.

Q: What if I am away during the election?
A: You can request an absentee ballot be sent to an alternate address by completing an Absentee Application available at elections.hawaii.gov.

Q: Can I still vote in person?
A: Yes, voter service centers will be open 10 business days prior to each election. Services include accessible-in-person voting and same-day voter registration. For locations and hours, visit elections.hawaii.gov.

KEY DATES CALENDAR
- October 5: Voter Registration Deadline
- October 16: Mail Ballot Packet Delivered
- October 20: Voter Service Centers Open
- October 27: Return Your Vote by Mail
- November 3: General Election

Ballots must be received by 7:00 pm.

CONTACT US
For voter registration information or to request a replacement ballot, contact your County Elections Division.

County Elections Division Telephone Numbers
- County of Hawaii (808) 581-6377
- County of Kauai (808) 270-7749
- County of Maui (808) 244-4000
- City & County of Honolulu (808) 769-3380

State of Hawaii Office of Elections
Telephone: (808) 453-VOTE (8683)
Neighbor Islands Toll Free: (800) 442-VOTE
Email: elections@hawaii.gov
Website: elections.hawaii.gov

Call your County
Elections Division if you don’t receive your ballot by October 16!

2020 HAWAII GENERAL ELECTION GUIDE
Your MAILBOX is your BALLOT BOX

Starting this year, all of Hawaii conveniently votes by mail! Now registered voters simply receive their packet in the mail, complete the ballot in the privacy of their own home and safely mail it before General Election Day. There are no polling places on Election Day.

HAWAI'I VOTES BY MAIL 2020
AUG 08
2020
NOV 03
STARTING IN 2020

elections.hawaii.gov 453-VOTE (8683) | Neighbor Islands Toll Free 1-800-442-VOTE
Voter Registration Guide
Registering and receiving your ballot.

HOW TO REGISTER

Online: Visit elections.hawaii.gov and click Register to Vote. You must have a current Hawaii Driver License or State ID to log in to the online voter registration system.

Download: Print a Voter Registration Application from elections.hawaii.gov/voters/applications.

In-person: Pickup an application from an election office, U.S. post office, or most state agencies.

Mail or drop-off your completed Voter Registration Application to your County Elections Division by October 5.

GENERAL ELECTION GUIDE

General Election Guide

YOUR MAIL BALLOT PACKET INCLUDES:
• Ballot: Review the instructions, contests, and candidates on both sides. To vote, completely darken in the box to the left of the candidate or choice using a black or blue pen.
• Ballot Secrecy Sleeve: Re-fold your voted ballot and place it in the ballot secrecy sleeve. This ensures your right to secrecy as ballots are prepared for counting. Part of the ballot should stick out of the sleeve, but your votes are concealed.
• Return Envelope: Read the affirmations statement and sign the return envelope before returning it to your County Elections Division. You must sign the return envelope for your ballot to be counted.

If your County Elections Division validates the signature, your ballot will be counted.

NOT SURE IF YOU ARE REGISTERED TO VOTE OR IF YOUR ADDRESS IS CURRENT?
You must be properly registered to ensure you receive your mail ballot packet. That means, if you have moved to a new residence, or changed your name or mailing address, you must update your voter registration.

You can check your voter registration at elections.hawaii.gov by logging in with your Hawaii Driver License or State ID. You may also contact the Office of Elections or your County Elections Division. See page 4 of this guide for telephone numbers.

Update your registration by simply following the same directions listed under HOW TO REGISTER.

CHECK THE STATUS OF YOUR BALLOT:
Beginning October 1, you can check the status of your mail ballot packet and your voted return envelope at elections.hawaii.gov.

Mail Ballot Packet Created: As mail ballot packets are prepared, you can check that your mail ballot packet was created. You should receive it by October 16. If you don’t, check that your registration is current and request a replacement from your County Elections Division.

Ballot Received: This confirms that your return envelope has been delivered to your County Elections Division and they are processing it for signature validation.

Ballot Validated: Once your signature is validated, your ballot will be counted. You can also download your 2020 General Election eVoted sticker!

RETURNING YOUR VOTED BALLOT:
• By Mail: Your return envelope is postage-paid via the U.S. Postal Service and addressed to your County Elections Division. Mail your signed ballot no later than October 27 to ensure it is received by the close of voting at 7:00 p.m. on Election Day. Ballots received after the deadline cannot be counted even if it is postmarked by Election Day.
• In-person: Drop off your voted ballot to a voter service center or place of deposit established by your County Elections Division. Find location details at elections.hawaii.gov.

VOTER SERVICE CENTERS:
Accessible in-person voting, and same-day voter registration are available at voter service centers in your County. Voter service centers are open October 20 through November 2, Monday through Saturday, 8:00 a.m. to 4:30 p.m., and Tuesday, November 3 from 7:00 a.m. to 7:30 p.m.

Hawaii Island
West Hawaii Civic Center Community Room 1-5044 A Road in Kealakekua, Kailua-Kona, HI 96740

Hawai’i County Election Center Conference Room 101 Kuakini Street, Kona, HI 96720

Maui County
Lanai Police Station Conference Room 885 Fasam Avenue, Lanai City, HI 96763

Mitchell Fesula Center Conference Room 690 Kana Road, Kuau, Maui, HI 96754

Vealas-Malino Santa’s Community Center 395 Waena Street, Wailuku, HI 96793

Kauai
Pi‘iini Building Conference Room A/B 4444 Rice Street, Lihue, HI 96766

Ohau
Hoonal Hilo 530 South King Street, Honolulu, H 96813

Kapolei Hale 1000 Ulouloha Street, Kapolei, HI 96707

Mail your signed ballot no later than October 27!

VOTER REGISTRATION DEADLINE: OCTOBER 5
elections.hawaii.gov 453 VOTE (8683) Neighbor Islands Toll-Free 1-800-442-VOTE

HAWAI‘I 2020 GENERAL ELECTION

OCTOBER 16 BALLOT PACKETS DELIVERED
NOVEMBER 3 GENERAL ELECTION
elections.hawaii.gov 453 VOTE (8683) Neighbor Islands Toll-Free 1-800-442-VOTE