November 12, 2014

To: Elections Commission

From: Scott T. Nago
Chief Election Officer

Re: STATUS OF OPERATIONS

The General Election was held on November 4, 2014. To the credit of the volunteers and the County and State election staffs, voters were able to have their voices heard on a variety of contests and ballot issues.

General Election Day Operations

We experienced the usual startup issues, as Precinct Officials must ensure all supplies are received and setup prior to the polls opening. While the polls were open, Precinct Officials addressed electioneering; received voted absentee mail ballots dropped off at the polling place; updated voters' registrations; redirected voters to their proper polling places; and troubleshooted voting machine incidents.

Voting machine incidents have the most potential to interfere with the orderly conduct of the election. Incidents can occur for various reasons such as user issues, damaged ballots, and aging machinery.

Precinct Officials are trained to use and troubleshoot the machines. If they are unable to resolve an issue, they are to call the control center. At the control center, the vendor will troubleshoot the issue over the telephone; and dispatch a troubleshooter in the area to the polling place, if necessary. At the polling place, the troubleshooter will repair or replace the machine, depending on the issue. If the precinct counter is affected, voters may deposit voted ballots into the emergency ballot bin to be scanned prior to the close of polls; or they may use the direct recording electronic (DRE) voting machine. Similarly, if the DRE is under repair, voters may use the precinct counter.
Upon the close of polls, the Precinct Officials work with the Delivery/Collection Team to certify, pack, and seal the ballots, precinct cans and memory cards to return to the counting center for processing.

Post-Election Operations

We are concluding this election by processing payroll and holding debriefings with Election Day Officials, as well as, conducting audits and reconciliations of ballots. We are also transporting all election supplies, statewide, to the Office of Elections to be stored for 22 months in accordance with Federal law.

The deadline to file an election contest with the Hawaii State Supreme Court is November 24, 2014. Once this deadline passes, the election results will be certified and a Certificate of Election will be delivered to each elected candidate.

In the coming months, we will be tracking election-related measures through the 28th Legislature. We will also be revising and updating all standard operating procedures and documents to reflect the 2016 election cycle. Lastly, we are implementing a new statewide voter registration system that will allow voters to register online beginning in 2016.

If you have any questions, please feel free to contact me at (808) 453-VOTE (8683) or 1-800-442-VOTE (8683).